Keeping your details safe and secure

HegartyMaths are committed to making sure the privacy of our Pupils is upheld at all times.

We believe that being open and honest with how we use your detail is really important, so we have created our Pupil Privacy Promise, a quick and simple summary explaining how we manage, share and look after your details. After that you will find more information about the details we collect about you, what we use them for and your rights. If you would like to see our full Privacy Policy you can find it here.

At HegartyMaths, we only ever use your details in ways which your school wants us to. If you have any questions about this use, please contact your school directly who will then contact us where needed.

HegartyMaths Privacy Promise

We promise to collect, process, store and share your details safely and securely, by ensuring we:

- Always respect your privacy at all times and work with your school in upholding your privacy.
- We will be open and honest about the details about you that we receive and how we use that data.
- We will protect the data that your school trusts us with using proper security measures and controls.
- When we use your details, we will use them to benefit all our pupils, to make your HegartyMaths experience better and to continue to improve our lessons.

What details do we collect?

When your school signs up to use HegartyMaths they have to give us certain details about you, this includes:

- Your full name
- Your birthday
- Your gender
- Your unique pupil number (special number used to identify you)
- The school you attend

When you use HegartyMaths, we will also collect information about this including the type of device you are using, the time you spend on the platform and how your maths knowledge improves.

Why we collect these details and how long we will keep it for?

We really need to collect this information because your school has asked us to provide you with an account, give you the tools to better your maths education and to give your teachers information about this. Our collection of this information will help to create a profile about you which the school will use to continue to develop your skills in maths.
We will keep the information we collect for the whole time you are active on HegartyMaths. When you leave your school, finish your education or you no longer use your account we will keep your details for two years after the end of that current school year.

Who do we share your details with?

We will only share your details with your school. If anyone else asks to see your information we will tell them they must ask your school and not us. We will never send your details outside of Europe.

Your rights

Everybody has rights relating to their own personal details, and that includes you! You have the following rights about your details:

- Asking for a copy of the information we hold
- Asking to correct any information we hold which may be wrong
- Asking not to use your details
- Asking to send your details to another school

Although you can ask for all of these things, if you would like to ask us for them you will need to get your school to ask for you. If you ask your school, we can talk to them and respond to your questions in the best way.

You can also complain about the use of your information to the Information Commissioner, if you would like to do this we would like you to let your school know you are not happy so they can tell us. If you would like to complain to the Information Commissioner you can find her website here: www.ico.org.uk.